

abadi.rne@gmail.com

From: Customer Services <Customer.Services@rj.com>
Sent: Wednesday, November 3, 2021 3:22 AM
To: Aaron Abadi
Cc: crnyc
Subject: RE: disability assistance

EXHIBIT 51

Dear Mr. Abadi,

Greetings once again from Royal Jordanian Customer Relations

With reference to your inquiry below, please allow us to clarify that the CDC order exempts certain categories of passengers from the mandate, including individuals who cannot wear a mask or cannot safely wear a mask.

Therefore, you are kindly requested to provide us with the following:

1. a copy of the vaccine certificate with the dates and the type of vaccine.
2. a negative PCR test taken not more than 3 days prior to departure.
3. a medical certificate clarifying your condition and the reason you cannot wear the mask along with all dates of the period you contracted and recovered from the Covid-19.

Once all the above documents are available, you need to make a provisional booking (10 days prior to departure) then we will seek the approval from the RJ Medical Doctor, and make the necessary arrangements for check-in, boarding, and choosing a widely available flight, to make sure to protect the rest of the passengers from getting infected.

Please feel free to contact us back for any further inquiries or assistance.

Thank you for choosing Royal Jordanian Airlines.

Best Regards,

Customer Relations Team
Royal Jordanian Airlines
Tel: +962 6 5202525
5th Circle, Mhd Ali Janah St. Building # 37
Amman – Jordan

-----Original Message -----

From: Aaron Abadi <abadi.rne@gmail.com>;
Received: Fri Oct 29 2021 21:11:19 GMT +0200 (Eastern European Standard Time)
To: NYC Area Manager 3 <crnyc@rj.com>; Customer.services@rj.com <customer.services@rj.com>;
Subject: RE: disability assistance

I have not received a response yet.
Aaron Abadi

From: Customer Services <Customer.Services@rj.com>
Sent: Tuesday, October 12, 2021 8:22 AM
To: abadi.rne@gmail.com
Subject: RE: disability assistance

Dear Mr. Aaron Abadi,

Greetings from Royal Jordanian Customer Relations

This is in reference to your email below, we would like to inform you that your inquiry below was forwarded to our office in New York for better assistance, where you can follow up with them directly at their email address crnyc@rj.com

Thank you for contacting us.

Best Regards,

Customer Relations Team
Royal Jordanian Airlines
Tel: +962 6 5202529
5th Circle, Mhd Ali Janah St. Building #37
Amman-Jordan

From: abadi.rne@gmail.com <abadi.rne@gmail.com>
Sent: Tuesday, October 12, 2021 8:51 AM
To: AMMSNRJ <AMMSNRJ@rj.com>
Subject: FW: disability assistance

CAUTION: External mail. Be careful with links and attachments, unless you recognise the sender and know the content is safe.

This was sent weeks ago, but was not responded to.
Please help.

Thank you,

Aaron Abadi

From: abadi.rne@gmail.com <abadi.rne@gmail.com>
Sent: Thursday, September 2, 2021 10:06 PM
To: rjsacs@rl.com
Subject: disability assistance

I have a sensory integration disorder, which is a medical disability that causes me not to be able to wear a mask or a face shield. I carry around a doctor's letter (attached) to that effect, that also states that I already had Covid, which would indicate that there is no significant health risk, as the CDC clearly states that covid reinfection is rare. I have already flown several times without a mask on airlines that agreed to accommodate me.

CDC Guidelines and federal laws exempt someone like me from wearing a mask. Additionally, DOT instructed the airlines to allow people like me to fly without a mask.

Federal ADA laws require that you provide an accommodation for disabilities. I would like to travel on your airline.

Can I travel on your airline without a mask?

Or can you provide an accommodation that will allow me to use your airline?

Thank you in advance.

Aaron Abadi
82 Nassau Street apt 140
New York, NY 10038
516-639-4100

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